

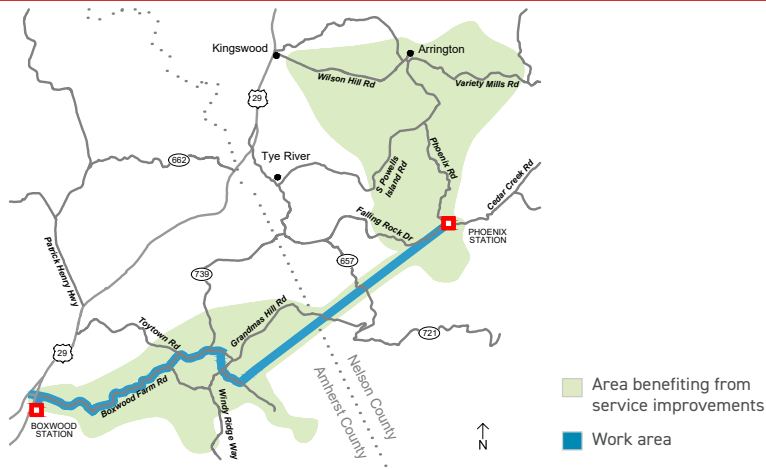
# Boxwood Phoenix Reliability Improvements

Appalachian Power is excited to share updates regarding a major service improvement project in your area. These improvements represent a significant investment aimed at strengthening service reliability.

The work, which began in March, involves installing over 400 new poles and 10 miles of wire. Additionally, vegetation management initiatives are underway. Our foresters are clearing trees in our right-of-ways as well as identifying trees which could become a hazard in the future and performing preventative maintenance.

These improvements enhance the reliability and long-term performance of the local grid. We thank you for your patience during this work and remain committed to investing in a stronger, smarter power system for our area. Work is anticipated to be completed by the end of 2026. Be on the lookout as crews and design technicians continue to work in the area.

Sincerely,  
Lynchburg Engineering Team  
[APCoEngineering@aep.com](mailto:APCoEngineering@aep.com)



## PROJECT

- Upgrading older wire and modernizing circuits to minimize outages
- Installing hundreds of new poles
- Enhanced vegetation management in right-of-ways and identifying potential future problem areas

## BENEFITS

- Fewer power outages
- Better service reliability for you and your neighbors
- Quicker restoration time when outages occur



**The upgrades represent a major investment aimed at improving service reliability for you and your neighbors.**



An **AEP** Company



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