



COVID-19 Situation Report

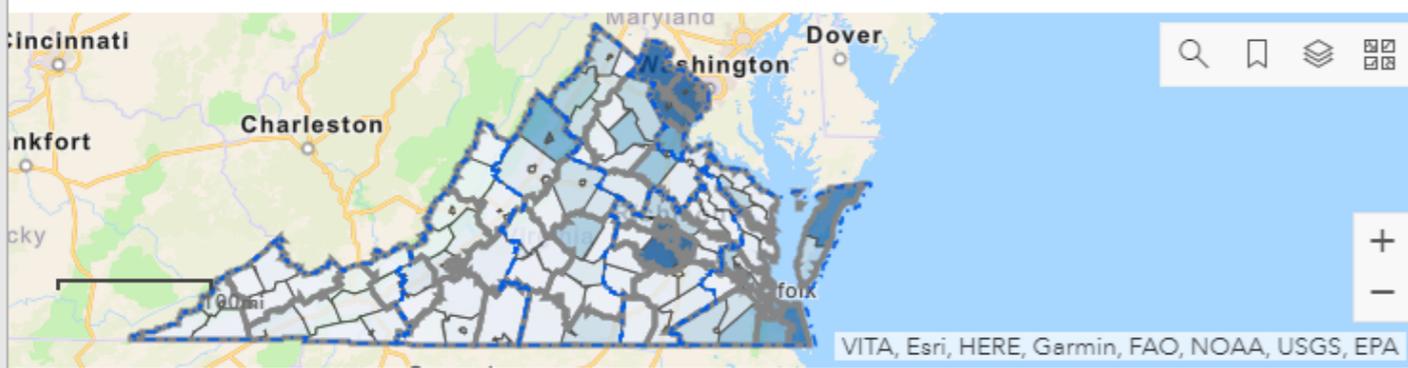
*May 5, 2020
as of 5:00 PM*

COVID-19 State Dashboard

COVID-19 in Virginia

Locality Selector VDH Health District Selector VDEM Region

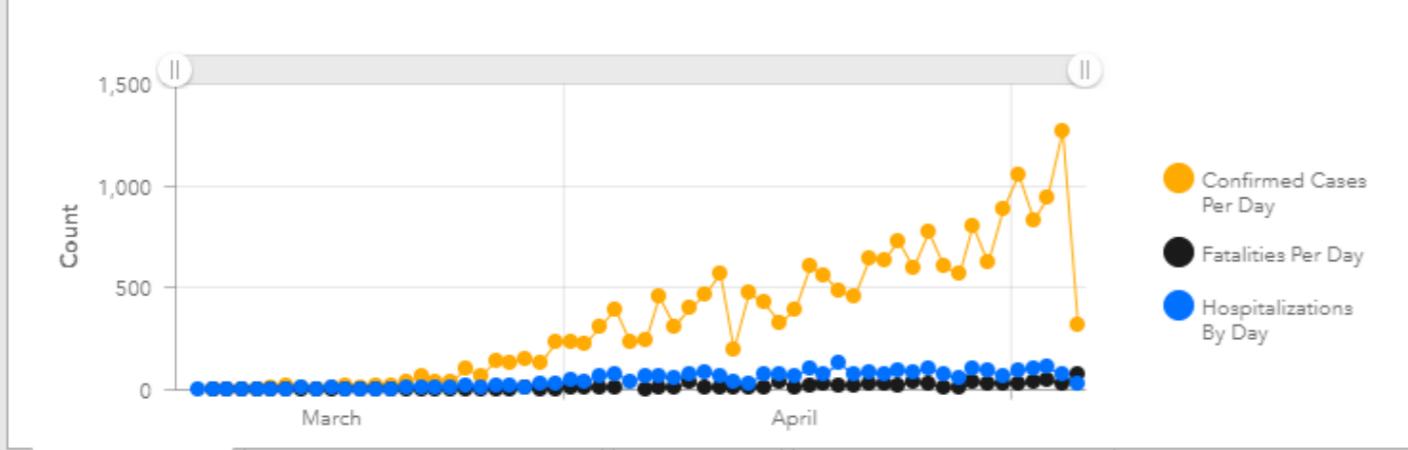
*Use Locality, VDH Health District or VDEM Region Selector above to filter VDH Case confirmed & fatality counts, locality case details list and local declarations & open EOCs.



For questions or issues please email gis@vdem.virginia.gov.

Map | VDH Cases & Tests Administered

VDH COVID-19 New Cases, Fatalities & Hospitalizations Counts By Day



Counts By Day | Cumulative Cases & Fatalities | LTC Counts | Security Status Definitions

VDH Case Details
~10 am Daily Updates

Confirmed
20,256

Fatalities
713

Local Sit-Rep Details

Declarations
▲ 135
Last update: a minute ago

Open EOCs
■ 55
Last update: a few seconds ago

Weekly Case Trend
↑ 41.3%
Today = 20,256 | 7 Days Ago = 14,339

Weekly Hospitalization Trend
↑ 28.1%
Today = 2,773 | 7 Days Ago = 2,165

Locality Case Details
*Click row to zoom to locality, unclick to zoom back out.

Fairfax County

- Confirmed Cases - 4,834
- Hospitalizations - 787
- Fatalities - 201

Last Change as of 5/5/2020, 9:44 AM

Prince William County

- Confirmed Cases - 2,223
- Hospitalizations - 225
- Fatalities - 33

Last Change as of 5/5/2020, 9:44 AM

Arlington County

- Confirmed Cases - 1,169
- Hospitalizations - 196
- Fatalities - 49

Last Change as of 5/5/2020, 9:44 AM

Loudoun County

- Confirmed Cases - 998
- Hospitalizations - 100
- Fatalities - 24

Last update: a few seconds ago

Legend

VDEM Regions

VDH Health Districts

VDH COVID-19 Case Details

Confirmed Cases

> 500
250
< 0

Legend

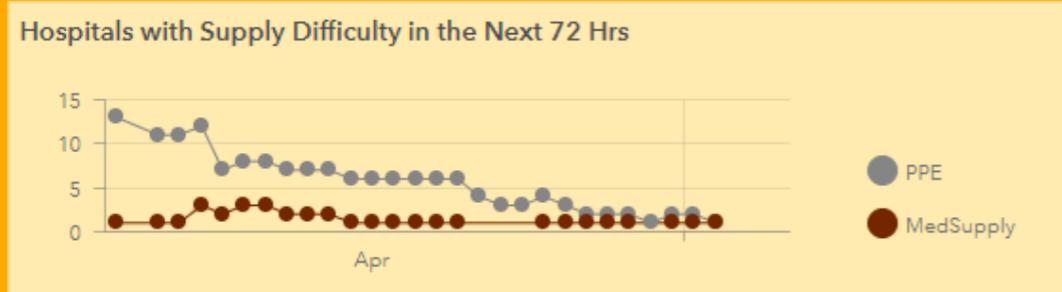
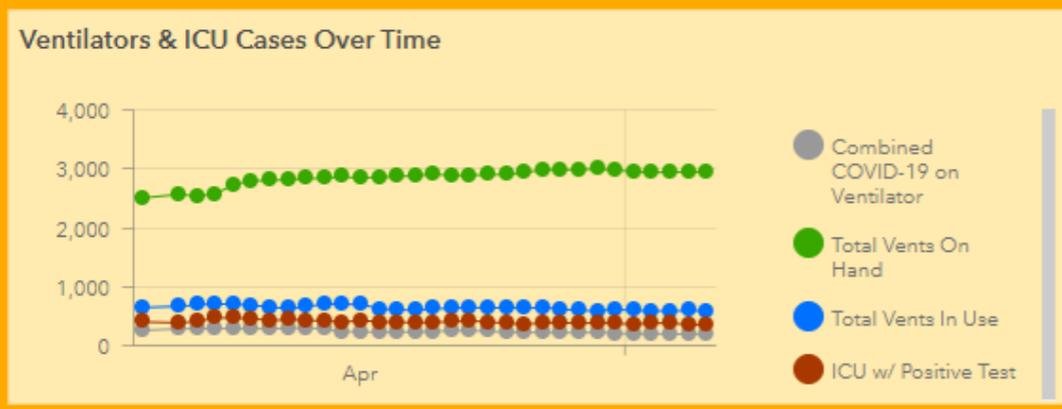
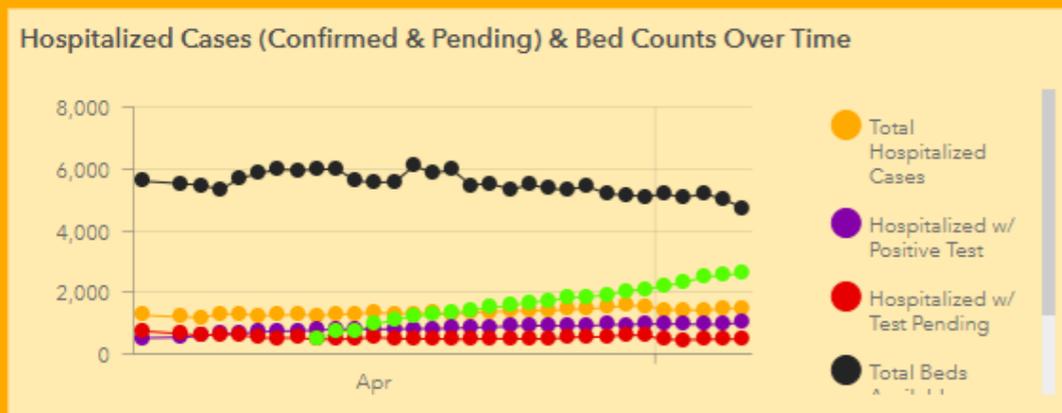
Updated as of 4:00 PM 5/5/2020

[Virginia COVID-19 Map Tool](#) or [ARCGIS](#)

You must have a username and password to access

VHHA COVID-19 Dashboard

VHHA Reporting in the Last 24 Hours *VHHA Public Website (Data Updated ~9:30 am Daily)



Updated: 5/5/2020, 8:15 AM

Total Hospitalized Cases	Total Discharge Cases
1,496	2,617
Hospitalized with Positive Test	Hospitalized with Test Pending
1,027	469
ICU with Positive Test	Combined COVID-19 Patients on Ventilator
361	189

Total Ventilators In Use	Total Ventilators On Hand	Percent of Total Ventilators In Use
591	2,952	20%
Total Beds Available		
4,726		
Hospitals with PPE Difficulty in Next 72 Hours	Hospitals with MedSupply Difficulty in Next 72 Hours	
No Data Provided	No Data Provided	

Group Map

Updated as of 4:00 PM 5/5/2020

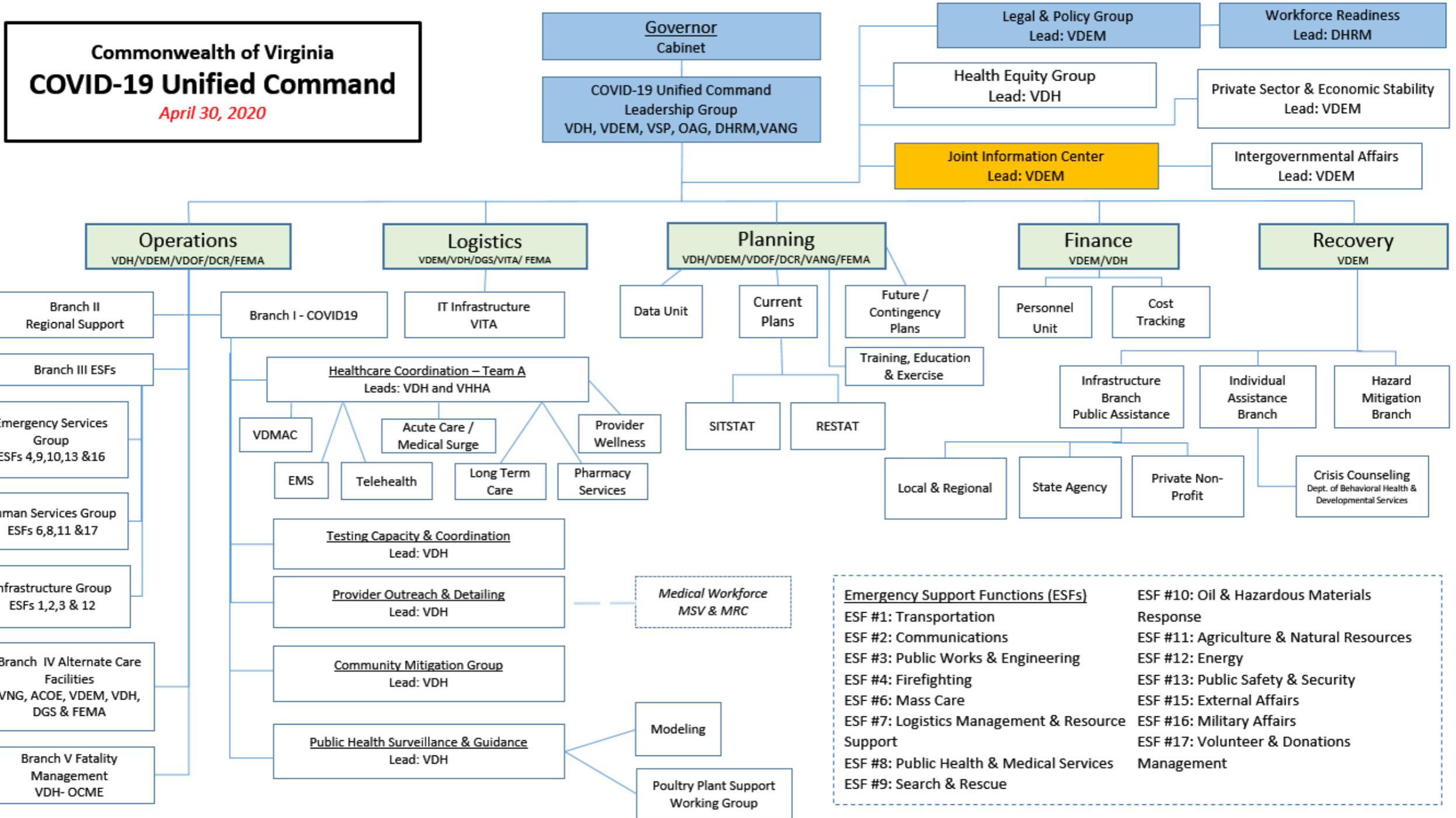
[VHHA COVID-19 Trend Data on AGOL](#)

You must have a username and password to access AGOL with trend data – daily data publicly available at [VHHA Dashboard](#)

Incident Objectives

1. **PUBLIC HEALTH SURVEILLANCE:** Current Surveillance (identify cases) of COVID - 19, to include the development of tracking tools and dashboards of Virginia.
2. **CONTAINMENT:** Identifying cases early and isolating them; conduct contact tracing and quarantine them.
3. **COMMUNITY MITIGATION:** Implement social distancing strategies to prevent spread.
4. **COORDINATE HEALTHCARE SERVICES.**
5. **COMMUNICATIONS:** Communicate to the public, business community, and state employees in a transparent and consistent means across state government.
6. **PLANNING:** Review, assess, and develop contingency plans for
 - a) Medical Supplies and PPE
 - b) Medical Surge
 - c) Telework
 - d) Trigger points for (A) public health emergency requiring quarantine or isolation; (B) state emergency declaration; and (C) limitations on mass gatherings, schools, and/or transportation.
 - e) COOP & COG
7. **TRAINING, EDUCATION and EXERCISE:** Identify and provide training, education and exercise materials to state employees and response partners.
8. **POLICY GUIDANCE:** Provide consistent policy guidance across state government.
9. **COSTS:** Track financial costs for COVID – 19
10. **WORKFORCE HEALTH and SAFETY:** establish appropriate measures for the safety and wellness of state workforce.

COVID-19 Organizational Chart



ESF-8 Public Health & Medical Updates

- A new [Key Measures Dashboard](#), including case, hospital and testing measures, is available on the VDH website.
- Testing capacity at commercial, private, and hospital laboratories performing SARS-CoV-2 testing continues to increase in Virginia. As a result, the Division of Consolidated Laboratory Services (DCLS) will transition its services to support public health testing as outlined on the [VDH testing webpage](#). Until May 31, 2020, if testing in the private sector is not available, clinicians may request testing for patients at DCLS by submitting the [online COVID-19 Testing Request Form](#).

Current level of community transmission in Virginia:	Widespread
Number of Medical Reserve Corps (MRC) volunteers deployed on 5/4/20:	125
Number of visits made to the VDH COVID-19 website on 5/4/20:	382,134
Number of calls received by VDH (877-ASK-VDH3) and local health district call centers on 5/4/20:	548
For epidemiological data, please see the COVID-19 Cases in Virginia report and the COVID-19 Data Insights report.	

ESF-8 Public Health & Medical Updates

New/updated VDH/Virginia resources:

- [COVID-19 Resources for Long-Term Care Facilities](#)
- [When to End Home Isolation and Quarantine Infographic](#)
- [Priorities for Testing](#)
- [Exposure to COVID-19](#)
- [VDH COVID-19 Interim Guidance for Group/Congregate Day Program Settings](#)
- [VDH COVID-19 Interim Guidance for Outbreaks in Child Care Facilities](#)
- [VDH Guidance for Inpatient Obstetric Care for Persons with Confirmed or Suspected COVID-19](#)
- [VDH COVID-19 Interim Guidance for Correctional Facilities](#)
- [VDH FAQs](#)

New/updated Federal resources:

- [What to Do if Your Pet Tests Positive for the Virus that Causes COVID-19](#)
- [Riding the first wave of CDC's COVID-19 response at ports of entry](#)
- [Community and Faith-Based Organizations](#)
- [Collection and Submission of Postmortem Specimens from Deceased Persons with Known or Suspected COVID-19](#)

ESF-8 Public Health & Medical Updates

New/updated Federal resources, continued:

- [Decontamination and Reuse of Filtering Facepiece Respirators](#)
- [Strategies for Optimizing the Supply of Disposable Medical Gloves](#)
- [Strategies to Optimize the Supply of PPE and Equipment](#)
- [Information for Clinicians on Investigational Therapeutics for Patients with COVID-19](#)
- [Running Essential Errands](#)
- [COVID-19 Contact Tracing Training Guidance and Resources](#)
- [Cleaning And Disinfecting Your Home](#)
- [How COVID-19 Spreads](#)
- [Test for Current Infection](#)
- [Test for Past Infection](#)
- [Households Living in Close Quarters](#)
- [If You Have Pets](#)
- [Living in Shared Housing](#)
- [Visiting Parks and Recreational Facilities](#)
- [Interim Additional Guidance for Infection Prevention and Control Recommendations for Patients with Suspected or Confirmed COVID-19 in Outpatient Hemodialysis Facilities](#)

COVID-19 Workgroup Updates

- **Healthcare Coordination**
 - The EMS Subgroup continues to review data of call volume changes, monitor PPE use, and develop outreach resources for 9-1-1 usage for medical emergencies during COVID-19.
 - EMS response data for the first quarter of 2020 shows a decline in 911 calls for service as compared to the fourth quarter of 2019. The data also indicates that people are waiting longer to call 911 when they begin to experience chest pain or symptoms of stroke. These are potentially life-threatening conditions and patients should not hesitate to call 911 for these symptoms.
- **Public Health Surveillance & Guidance**
 - A total of 244 COVID-19 outbreaks have been reported in Virginia. The largest proportion of outbreaks has occurred in long-term care facilities, including nursing homes and assisted living facilities, with 143 total outbreaks. Outbreaks have also been reported in congregate settings (54), correctional facilities (20), healthcare settings (20) and educational settings (7).
 - Guidance for the public, healthcare providers and local health departments continues to be developed and maintained.
- **Community Mitigation**
 - Guidance is being developed for various business and community sectors as the plan to reopen Virginia is considered.

COVID-19 Workgroup Updates

- **Testing Capacity & Coordination**
 - A [map of testing sites in Virginia](#) is available on the VDH website. Additional sites can be added to the VDH website through submission of an online [form](#).
 - The Virginia National Guard is actively deploying and supporting testing missions at congregate and community settings throughout the state.
 - On May 6, the VDH Office of Communications will host a media telebriefing to cover updates on current testing capacity, need for changes, and new testing priorities.
- **Provider Outreach & Detailing**
 - The Virginia Medical Reserve Corps (MRC) has a [website](#) available with step-by-step instructions, templates and resources for facilities to request MRC volunteers to support long-term care and hospital medical surge.
 - The MRC continues to recruit and deploy medical and non-medical volunteers to bolster the work of local health departments, hospitals, and healthcare providers.
 - A survey is being conducted through the Medical Society of Virginia (MSV) to better understand the concerns providers have about conducting COVID-19 testing.

Emergency Support Functions (ESFs)

Human Services Branch

Human Services Branch				
ESF 06 as of: 05/05/2020 07:49:08	Mass Care			
	Local Sheltering Operations	Green: None	Red Cross working with localities to identify non-traditional "congregate" shelters in the event of a secondary disaster that will require shelter.	Green
		Yellow: Open, Needs Met		
		Red: Open with Unmet Needs		
	Emergency Assistance (SMS, STP, FAC)	Green: Closed	State Feeding Task Force active; Waivers for many feeding/food security programs to meet growing needs and changes to delivery; ESF-7 distributing MREs meals to supplement Regional Food Bank inventories; Supporting requests as submitted by localities	Yellow
		Yellow: Open, Needs Met		
		Red: Open with Unmet Needs		
	Access & Functional Needs	Green: Closed	AFN Partners calls held Mon & Thurs; working equity issues with the Health Equity Work Group	Yellow
		Yellow: Open, Needs Met		
		Red: Open with Unmet Needs		
	Housing Referrals	Green: Closed	DHCD supporting non-congregate homeless sheltering need; non-congregate sheltering can be made available to the first responder workforce and reimbursable through FEMA Cat B	Yellow
		Yellow: Open, Needs Met		
Red: Open and Operating with Unmet Needs				
ESF 08 as of: 05/05/2020 11:27:31	Public Health			
	Fatality/Injury Management	Green: No Reported Fatalities		Yellow
		Yellow: Fatalities and Injuries Reported		
		Red: Mass Casualties		
	Hospitals	Green: No Reported Issues		Yellow
		Yellow: Some Issues		
		Red: Hospital Closed/Unavailable		
	EMS Systems	Green: Normal		Green
		Yellow: Delayed Response/Transport Unit Shortages		
Red: Request for State Assistance and EMS Strike Team/Task Force				

Emergency Support Functions (ESFs)

Human Services Branch

		Agriculture		
ESF 11 as of: 05/05/2020 10:31:49	Pet Shelters/Needs	Green: No Shelter		Green
		Yellow: No Unmet Needs		
		Red: Unmet Needs/Lost Animals		
	Agriculture and Food Safety	Green: Normal	Monitoring food banks and food distributors closely. As conditions and needs change, there may be possibility of having supply chain disruptions in TEFAP and CSFP programs due to lack of volunteers or further closures of distribution sites. Seafood industry hit hard with restaurant closures. Challenges with getting some food to some seniors have been mostly resolved.	Yellow
Yellow: Some Issues				
Red: Food Safety Threat/Supply Chain Disruption				
Livestock and Poultry	Green: Normal	Monitoring meat and poultry processing plants for reduced staffing related to COVID19.	Yellow	
	Yellow: Some Issues			
	Red: Mass Illness/Fertility Threat			
		Volunteers and Donations		
ESF 17 as of: 05/05/2020 11:19:17	Volunteer Coordination	Green: Normal/Sharing Information	ESF-17 is continuing to monitor donations and volunteer requests.	Green
		Yellow: Supporting Requests		
		Red: Requesting National VOAD Support		
	Donations Management	Green: Normal/Sharing Information		Green
		Yellow: Supporting Requests		
		Red: Requesting National VOAD Support		

Emergency Support Functions (ESFs)

Emergency Services Branch

Emergency Services Branch				
ESF 04 as of: 05/05/2020 09:31:31	Firefighting Operations			
	Firefighting Operations (Urban, Wildland, ARFF)	Green: Normal Operations	VDOF has a nine person IMT serving in the Unified Command structure. VDOF is supporting PPE distribution in Salem. VDFP has five personnel assigned to incident assisting with Planning. Localities continuing to function and respond to incidents.	Green
		Yellow: Minor Incident, Single Jurisdiction		
		Red: Major Fire Response, Multi-Jurisdiction		
ESF 09 as of: 05/05/2020 08:05:42	Search and Rescue			
	Land, Air, Marine, Swift Water SAR	Green: No Missions	Ops Normal	Green
		Yellow: Needs Met		
		Red: USAR, Technical, Structural Collapse, Marine. Additional Resources Requested.		
ESF 10 as of: 05/05/2020 11:47:32	Hazardous Materials			
	Hazardous Materials Incident	Green: No Incidents	Effective 5/4/20, DEQ has resumed field operations with requisite social distancing and staff safety protocols. VDEM HM response resources (both RHMOs and HM Teams) are in service and available for telephone assistance or response.	Green
		Yellow: Local Resources/Controlled		
		Red: Uncontrolled, Additional Resources Requested		
	Environmental Cleanup	Green: Normal/No Spills	No Issues	Green
		Yellow: Low Impacts To Environment/Controlled		
Red: Significant Impact/Uncontrolled				

Emergency Support Functions (ESFs)

Emergency Services Branch

Public Safety						
ESF 13 as of: 04/14/2020 11:33:20	Terror/Violence	Green: Normal Threat		Green		
		Yellow: Heightened Threat				
		Red: Active Incident				
	Crashes	Green: Normal or Below Normal			Green	
		Yellow: Minor Incidents (Localized)				
		Red: Significant Incidents				
Military Affairs						
ESF 16 as of: 05/05/2020 14:10:02	Personnel Deployment Level	Green: Demobilized / Normal Operations	ESF16 personnel on station ISO VDEM Plans / Operations. Tracking 159 missions includes 53 completed mission and 15 re-task/withdrawn missions.	Yellow		
		Yellow: Mobilized In Position				
		Red: Requested / Unable to Fill				
	Mission Support	Green: In Base / Normal Operations			ESF16 ISO VDEM PLANS SECTION / Medical Support to VDH, DMA ISO VEST Plans, NG Missions include but are not limited to Commodity Distribution support, Mobile Test Site support, Cyber Security support (WEBEOC Steady State), Long Term Care Facility support and Planning support. Missions span multiple time periods and multiple regional areas.	Yellow
		Yellow: Supporting VEST Missions				
		Red: Unable to Support Missions				

Emergency Support Functions (ESFs)

Infrastructure Branch

Infrastructure Branch				
ESF 01 as of: 05/05/2020 12:32:04	Transportation			
	Airports	Green: Clear, Open	International flight restrictions remain. Air carrier service reductions based on demand not facilities or equipment.	Green
		Yellow: Delays, Poor Conditions		
		Red: Closed/Crash		
	Interstates	Green: Normal, Minor	No event specific impact to interstates. Public facing offices (VDOT) closed to visitors. Safety Rest Areas, Ferries, Roadways and Business Operations remain open/operational.	Green
		Yellow: Moderate		
		Red: Severe		
	Railroad	Green: Open	Amtrak operating reduced service on VA sponsored routes until 5/31. WMATA Rail & Bus operating "Essential/Lifeline" service till further notice	Green
		Yellow: Delays		
		Red: Crash/Closed/Derailment		
	Maritime	Green: Open	Continuing COVID-19 Critical Cargo Initiative. Continuing to work with USCG on any operational measures Restricted public facility access across the enterprise	Green
		Yellow: Limited Access		
Red: Closed				
ESF 02 as of: 05/05/2020 10:20:46	Communications			
	Telecommunications	Green: No Reported Issues	No issues as of Tuesday at noon.	Green
		Yellow: Some Issues		
		Red: Extensive Outages		
	Public Safety/911	Green: Normal	No issues as of Tuesday at noon.	Green
		Yellow: Minor Outages		
		Red: Major Outage		
	Cyber/Internet/Cable	Green: No Reported Issues	VITA is reporting that they continue to observe an increase in malicious activity due to the COVID-19 virus. VITA has provided 70 laptops to Floyd county in support of their ransomware attack.	Yellow
		Yellow: Some Issues		
Red: Extensive Outages				

Emergency Support Functions (ESFs) Infrastructure Branch

Public Works and Engineering				
ESF 03 as of: 05/05/2020 11:47:00	Drinking Water Systems	Green: Normal	See Waterworks Status Report posted to the Incident Log	Green
		Yellow: Public Notices (boil water)		
		Red: No Service, Service Disrupted		
	Waste Water Systems	Green: Normal	No COVID-19 related issues to report. Unrelated to COVID-19, the Cleveland Sewage Treatment Plant (located in Russell County) is off-line due to damage to the influent line. The town is currently pumping and hauling sewage to Lebanon WWTP. VDH issued a recreation use advisory on 9 April for Clinch River. DEQ executed an emergency contract for repairs to the treatment plant.	Green
		Yellow: Minor Disruption		
		Red: No Service, Service Disrupted		
	Public Infrastructure, Government Buildings/Facilities, Schools, Parks	Green: Normal	All K-12 Public Schools have been closed through the end this academic year as per the Governor's announcement today as part of Executive Order #53. Many locality government facilities are either closed or running on a modified scheduled. See Waste Management Operation updates posted to the Incident Log	Yellow
		Yellow: Minor Damages, Closed		
		Red: Major Damage, Unusable, Destroyed		
Energy				
ESF 12 as of: 04/20/2020 11:36:23	Power Distribution and Generation	Green: Normal	No operational concerns at this time.	Green
		Yellow: Some Issues		
		Red: Extensive Outages		
Motor and Heating Fuels (gas, diesel)	Green: Normal	No operational concerns at this time.	Green	
	Yellow: Minor Issues			
	Red: Extensive Shortages			

Regional Support East

Region 1

Number of Cases (by Region): 2,742 cases / 188 fatalities

Accomplishments	Significant Activity Next 24-72 Hours
<ul style="list-style-type: none"> Coordinated Battelle System delivery. Responded to urgent PPE requests from localities and coordinating supply delivery. 	<ul style="list-style-type: none"> Coordinate Battelle installation, invitations and messaging. Distribute recovery information to locals, PNPs, authorities, towns, and respond to inquiries.

Region 5

Number of Cases (by Region): 2,938 cases / 96 fatalities

Accomplishments	Significant Activity Next 24-72 Hours
<ul style="list-style-type: none"> PPE deliveries coordinated on 4/27. Emergency request for Chesapeake General Hospital. Conducted Region 5 Call with locality partners. 	<ul style="list-style-type: none"> Monitoring outbreaks on Eastern Shore. Coordinate this week's PPE deliveries. Continue ACF Coordination Calls. Coordinate Battelle System. Monitor critical PPE needs. Maintain coordination with VDH.

Region 7

Number of Cases (by Region): 10,969 cases / 344 fatalities

Accomplishments	Significant Activity Next 24-72 Hours
<ul style="list-style-type: none"> Began discussions on modifying regional call schedule. NVHA received shipment of PPE. 	<ul style="list-style-type: none"> Battelle System Webinar. Continuing to support local jurisdictions and regional partners by planning for the next phase in the disaster.

Regional Support West

Region 2

Number of Cases (by Region): 1,342 cases / 26 fatalities

Accomplishments

- Maintained Situational Awareness of current severe weather threats and regional power outages.
- Coordinated resource requests for localities.
- Coordinated, internally, strategies for VANG PPS testing.

Significant Activity Next 24-72 Hours

- Develop strategies for communicating Recovery / Reimbursement information to localities and partners.
- Coordinate PPE Requests.
- Coordinating with VAARNG and VDH for testing capabilities.
- Create a regional dashboard.
- Monitoring the outbreak at Heritage Hall.
- Identifying and analyzing possible contributing factors for disparate, growing cases throughout the region.

Region 3

Number of Cases (by Region): 1,636 cases / 46 fatalities

Accomplishments

- Worked with VDEM Grants as well as individuals from public schools, local governments and correctional institutions on initial damage assessment activities including an explanation of FEMA policies under the Public Assistance Program.
- Developed and disseminated a document for local emergency managers and partners providing explanations for systems used in application process for FEMA Public Assistance.
- PPE for the Health Equity Working Group community has been delivered to the City of Harrisonburg.

Significant Activity Next 24-72 Hours

- Working coordinate the use of the Battelle System.
- Monitoring large outbreak at a correctional facility in Buckingham County. There have been close to 150 cases.
- Working to conduct community outreach and to provide masks and hand sanitizer to at risk populations.
- Researching existing MOU's between volunteer organizations and local governments to assist with PA Applications.
- N95 fit testing scheduled for 5/6/20 in the City of Waynesboro.
- Providing guidance and FEMA documentation related to Cat Z to representatives local partners and applicants.
- Participate in Staunton, Augusta, Waynesboro Mass Fatality Workgroup meeting on May 6th.

Regional Support West

Region 4

Number of Cases (by Region): 200 cases / 6 fatalities

Accomplishments

- Worked with VDEM Grants as well as individuals from public schools, local governments and correctional institutions on initial damage assessment activities.
- Worked on an approved mask list for the Battelle System.

Significant Activity Next 24-72 Hours

- Communicate with all local emergency managers who have not entered initial damage assessment information into Virginia PA.

Region 6

Number of Cases (by Region): 429 cases / 7 fatalities

Accomplishments

- Transferred execution of PPE distro to VANG LNO.
- Worked with VA Tech to put MOU in place for Battelle.
- Conducted conference calls with regional stakeholders.
- Provided Materials Support to Floyd Cyber Incident

Significant Activity Next 24-72 Hours

- Work to implement test courier – VANG
- Execute implementation of Battelle System at VA Tech.
- Support local fatality management planning.
- Coordinate with VDH/NSPA to support LTCs.
- Support Floyd Co. Cyber Incident.
- Support Floyd SAR
- Coordinate FIT testing support
- Facilitating Legislative Visit to NRV Task Force.

COVID-19 Call Schedule

	800	830	900	930	1000	1030	1100	1130	1200	1230	1300	1330	1400	1430	1500	1530	1600	1630	
Tuesday, May 5		Cabinet Brief	Provider Outreach Medical Subgroup		COVID-19 Health Equity Workgroup			Public Health Surveillance and Guidance			Regional Call West		Healthcare Coordination Team A Meeting				State/Local Coordination Working Group		
		Daily Plans Sync	VDEM R6 Call		Long Term Care Subgroup Meeting		(11-11:15) LOGS Buying Call Check-In				Mass Fatality - OCME District Office Teleconference		VDH Tactics Meeting		VDEM R1 Call				
													Regional Call East			UC Leadership Update		Secretary Brief	
								Testing Capacity Working Group										LTCF Planning Call	1800 Rural Community Call
Wednesday, May 6	CRC Call	Cabinet Brief	(9:15) VDH COVID-19 Leadership Group		COVID-19 Legal & Policy Working Group		(11-11:15) LOGS Buying Call Check-In	Public Health Surveillance and Guidance			VDEM R3 Call		VDH Tactics Meeting			CDC Returning Traveller Discussion		Workforce Readiness Group Call	
		Daily Plans Sync															VDH Community Mitigation Working Group	VEST Tactics Meeting	
		Provider Outreach Workforce Subgroup						FEMA All States Call			Private Sector Working Group		Governor's Press Briefing						Secretary Brief
								Private Sector Team Call			Mass Fatality - OCME District Office Teleconference		Telehealth Subgroup		Meat and Poultry Facility Workgroup				1800 People with Disabilities Call
Thursday, May 7	Branch V Fatality Mgmt Call	Cabinet Brief	VDEM R6 Call		EMS Subgroup		(11-11:15) LOGS Buying Call Check-In	Public Health Surveillance and Guidance			Mass Fatality - OCME District Office Teleconference		VDH Tactics Meeting				COVID-19 Unified Command Meeting		Secretary Brief
		Daily Plans Sync							ESF/Regional Support Sync		AFN Partners Call		Acute Care/Medical Surge Subgroup		Provider Wellness Subgroup Meeting				1700 ACF DOC Planning Call
							Mass Fatality Task Force Call											R5 ACF Call	